

LOTUS BAZALDUA

San Antonio, TX 78209
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PROFESSIONAL SUMMARY

Dynamic professional with 5+ years of customer service and management experience, currently pursuing a BFA in Art. Skilled in team leadership, staff training, and creative problem-solving. Adept at driving customer satisfaction and sales growth. Seeking creative roles to leverage strong communication, organizational, and artistic skills in a collaborative environment.

Experienced with team leadership, strategic planning, and operational management. Utilizes effective communication and organizational skills to drive project success. Track record of fostering productive work environments and achieving set goals.

SKILLS

- Painting & Drawing: Proficient in various techniques, with a passion nurtured since childhood.
- Mixed Media Art: Versatile in combining different mediums to create innovative artworks.
- Attention to Detail: Strives for perfection in both creating and consuming art and media.
- Dedication to Craft: Committed to bringing effort and thoughtful dedication to all projects.
- Customer Service Management
- Sales Growth Tracking
- Budget Management
- POS Systems
- Efficient Communication
- Time management
- Customer service
- Task delegation
- Relationship building
- Shift scheduling
- Schedule preparation
- Ceramics & Sculpture: Skilled in crafting unique pieces, working with diverse materials.
- Fast Learner: Quickly adapts to new art skills and techniques, eager to expand knowledge.
- Styling & High Fashion: Strong interest in fashion, with a focus on avant-garde and unique materials.
- Accessories Making: Aspires to learn and excel in creating distinctive fashion accessories.
- Team Leadership
- Inventory Management
- Staff Training & Development
- Event Coordination
- Art & Design Knowledge
- Team leadership
- Staff training and development
- Documentation and reporting
- Cross-functional teamwork
- Sales techniques
- Performance evaluations

WORK HISTORY

07/2021 to 01/2026

Manager/Server/Host/Beverage Program Manager

Volare Italian Restaurant – San Antonio

- Took on management roles
- Reservation duties
- 10+ hour shifts with no errors
- Managed cash register
- Closing duties done without error
- Prioritizing customers needs while delivering exceptional food service
- Skilled in effectively addressing customer complaints, resolving issues promptly, and prioritizing their feedback and concerns to ensure a positive customer experience.
- Experienced in coordinating and managing large private events and catering orders, ensuring seamless execution and customer satisfaction.
- Arbitrating payment for food product
- Complete wine orders weekly
- Handles beer distribution and inventory
- Helped train 8+ new staff to use the technical systems

EDUCATION

01/2026

Bachelor of Fine Arts (BFA): Art, Minor in Museum Studies

UTSA - San Antonio, TX

- Expected Completion Spring 2027
- Emphasizing studio coursework, art history, and criticism
- Developing skills across multiple media, including painting, drawing, and design
- Completed foundational art courses (Art Foundations I–III), along with painting and drawing studies
- Pursuing specialized coursework in small metals and sculpture
- Building knowledge in art history and visual design with a focus on professional artistic practice
- Gaining hands-on experience through a required museum, gallery, or creative space internship (Fall 2026)
- Preparing for a professional career as a practicing artist and creative professional
- Honoree of [National Honors Society]
- Professional Portfolio Development

12/2024

Associate of Arts

San Antonio College - San Antonio, TX

12/14/2024, - Completed

05/2022

Bachelor of Arts: Art

University Of Incarnate Word - San Antonio, TX

05/2021

High School Diploma

Alamo Heights High School - San Antonio, TX

05/2019

2 Year Community Class: Teen Intensive Studio
Southwest School of Art - San Antonio, TX