

Erika Armstrong

San Antonio, TX 78204 | +1 210 954 5292 | armstrongerika21@gmail.com

Professional Summary

Experienced candidate with multiple jobs. Possesses extensive knowledge. Committed to providing outstanding customer service and maintaining a efficient and organized workplace

Willing to relocate: Anywhere

Work Experience

Cashier/Sales Associate

Cbbt enterprises | San Antonio, TX

December 2023 to December 2023

- Maintained a clean and organized checkout area to ensure a positive shopping experience for customers
- Assisted with inventory management by monitoring stock levels and notifying supervisors of low inventory items

Part Time Cleaner

C&W services | San Antonio, TX

March 2022 to November 2023

I emptied the trash cans and cleaned the building

Service aide

Lcs facility | San Antonio, TX

May 2023 to May 2023

Utilized problem solving techniques to identify solutions for complex customer requests

Service aide

Lcs facility | San Antonio, TX

May 2023 to May 2023

Utilized problem solving techniques to identify solutions for complex customer requests

Sales Floor Associate

Dollar tree | San Antonio, TX

February 2022 to February 2022

- Maintained a clean and organized sales floor, ensuring merchandise is properly displayed and stocked for easy customer access
- Assisted in inventory management by conducting regular stock checks, identifying discrepancies, and replenishing merchandise as needed
- Built strong relationships with repeat customers through personalized service resulting in increased customer loyalty

Customer Service Associate
SpinXpressl laundry | San Antonio, TX
April 2021 to July 2021

- Maintained up-to-date knowledge of product features, pricing, promotions, and company policies to provide accurate information to customers
- Collaborated with sales representatives to identify upselling opportunities during customer interactions resulting in an XX% increase in average order value

Associate car parking
Laz parking | San Antonio, TX
July 2019 to November 2019

- Processed customer transactions accurately and efficiently, handling cash, credit card, and mobile payment methods
- Utilized point-of-sale (POS) system proficiently to process transactions quickly and accurately

Temp Worker
True blue | San Antonio, TX
March 2012 to February 2018

Successfully worked independently or as part of a team to complete assignments on schedule

Education

Diploma (Highschool)
Somerset high School | Somerset, TX
August 2005 to June 2009

Skills

- Groundskeeping
- Windows
- Stocking
- Outdoor work
- Communication skills
- Typing
- Ability to follow instructions
- Warehouse experience
- Pallet Jack
- Time management
- iOS
- Door-to-door
- Retail sales
- Marketing
- Merchandising
- English
- Computer skills
- Cleaning
- Detailing
- Landscaping
- Janitorial experience
- Customer service
- Bilingual
- Spanish